

# TODD CREEK VILLAGE

METROPOLITAN DISTRICT



*Proud to be your area water provider*

## Are YOU (Opted) In?!

Providing the best water service possible to the Todd Creek community is always our top priority. To that end, we would like to remind residents that we have a notification system for emergency notifications and also for maintenance operations that directly affect your address, but you must physically opt in in order to receive these notifications. The registration form can be found by scrolling down and clicking on the Opt-In section of the blue bar located under the main image OR on the link in the box for Zone Maintenance Alerts in the quick link section under the main intro text on the home page.



As we have mentioned in the past, the reverse 911 system is not a viable option for emergency notifications since fewer and fewer of our customers have land lines. Additionally, federal regulations restrict us from utilizing our customer payment database information for outreach, **EVEN IN THE EVENT OF AN EMERGENCY**. As a result, it IS necessary for you to subscribe via our website (ToddCreekVillage.org) or by calling the office so we are able to quickly notify you of any emergency or operations situation which might affect you.

**Zone Maintenance Alerts**

Planned and active zone maintenance alerts will be posted here, if any. Click the link below to sign up for text, email, and/or phone call notifications

[OPT-IN TO TCVM ALERTS »](#)

Is your account info that we have on file for your address current and correct? Even if you have already opted in to our notification system, we would also like to take this opportunity to encourage everyone to verify that your name(s) are spelled correctly, that phone number(s) are correct, and that everyone listed on your account should still be included. Additionally, if your property ownership is in a trust, please notify our office of appropriate contacts for those living in the home and/or the trust administrator.

For news updates, helpful tips, and information about your water quality and much more, be sure to check the FAQ section of ToddCreekVillage.org.

***Transparency Notice: Board Meetings are held the second Thursday of each month at 2:00 pm via Zoom. The public is always welcome and encouraged to attend.***



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METROPOLITAN DISTRICT  
VILLAGE

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