

TODD CREEK VILLAGE

METROPOLITAN DISTRICT

Proud to be your area water provider



How to Read Your Water Bill

Here at TCVMD we would like to wish each and every customer a healthy, happy holiday season to end the year. We would also like to take the opportunity to help everyone understand their water bill line items a bit more.

Q: What does the Fixed Monthly Charge on my bill cover?

A: The fixed monthly charge is sometimes called the “ready to serve” or “to the tap” fee. This fee charged to every customer, every month, goes towards covering the operations and maintenance costs of the entire water network that acquires, treats, and delivers water to your property.



Q: What is the Reserve Fee on my bill?

A: The Reserve Fee is also a fee charged to every customer, every month and goes directly to the District’s Reserve Fund. Should maintenance/repairs be required at an unexpected time, at an unexpected price, and/or in an unexpected capacity, the District can tap into the Reserve Fund to properly and quickly address the issue without immediately needing to raise rates. The TCVMD Board created the Reserve Fund several years ago and it has already proven beneficial.

Q: Why are there two Water Usage Fees, Potable and Non-Potable, on my bill?

A: TCVMD provides most customers with two types of water: Potable and Non-Potable. Potable water is safe, treated drinking water that meets all state standards for human and pet consumption/recreation. This water runs through pipes inside and attached to your home.

Non-Potable water is commonly referred to as Irrigation Water. All sprinkler systems must be connected to the non-potable water distribution system, and this water is used to irrigate all planted landscaping.

Q: Is my bill an average or estimate of water usage?

A: TCVMD bills in arrears for every 1000 gallons of actual usage. Meter readings occur in the middle of each month. A yearly Meter Read Calendar can be found on our website. Bills are generated on the last day of each month and are due by the 15th day of the following month.

Transparency Notice: Board meetings are held the second Thursday of each month at 2:00 pm via Zoom. The public is always welcome and encouraged to attend.



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