

TODD CREEK VILLAGE

METROPOLITAN DISTRICT

Proud to be your area water provider

TODD CREEK
VILLAGE

Ways to Pay Your Water Bill

The last two months we covered fees, rates, and understanding how to read your water bill. This month let's talk about the various ways you can conveniently pay your bill.

Online via TCVMMD billing portal

- ◆ **AUTOPAY (FEE WAIVED):** When you sign up for **AutoPay with electronic check (ACH/EFT)**, the fee is waived. **This is the preferred and easiest payment method.**
- ◆ AutoPay with a credit or debit card will incur a 3.25% transaction fee (minimum \$2.95). AutoPay will always pull the current account balance on the 15th of the month, regardless of holiday or weekend schedules. You will need to have a registered account to set up AutoPay.
- ◆ One-time payments via electronic check (ACH/EFT) have a \$1.95 transaction fee.
- ◆ One-time payments via credit or debit card have a 3.25% transaction fee with a minimum of \$2.95.

In-person

- ◆ Pay via cash during office hours (M-F 8am-4pm)
- ◆ Drop off a check inside the office during business hours
- ◆ Drop off a check in the secure payment drop box located to the right of the front door, available 24/7

Third-party

- ◆ Sending payment in the mail. If you opt for this method, please be sure to include your account number and be mindful of holiday schedules and periods of high mail traffic. Payments must be received in our office by the 15th of each month.
- ◆ Bill Pay through your bank. Check with your bank for more details, but please be advised that many banks send TCVMMD a physical check in the mail, and thus, cannot guarantee payment will be received by a specified date. If you use this method, please be sure to allow for ample mailing time.

We strive to process payments the same business day they arrive at our office. Processed payments typically reflect on our online billing portal within 30 minutes of being entered. Additionally, if you need technical assistance with our web portal, you can contact toddcreek@toddcreekvillage.org or call our office at 303-637-0344 to set up a 15-minute appointment for assistance in creating an online account and/or setting up AutoPay. We hope this addresses any questions you may have, but please feel free to contact us for any additional questions.

Transparency Notice: Board meetings are held the second Thursday of each month at 2:00 pm via Zoom. The public is always welcome and encouraged to attend.



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